

Josh Brisebois

Operations leader and product builder

Vancouver, BC · josh@brisebois.xyz · josh.brisebois.xyz

EXPERIENCE

General Manager, Four Winds Brewing

Delta, BC · Jul 2025 – present

Runs all operations, reporting to ownership.

- Revenue up 11% and food sales up 20% year over year.
- Guests up 6.1% and spend per guest up 5.4% over the last 12 months.
- Every month of 2026 beat the same month of 2025; June 2026 was the record month, up 26%.
- Tuesday sales up 48% year over year with a taco program he designed (happy-hour tacos, then Taco Tuesdays).
- Launched and grew brunch: breakfast and brunch sales up 123%; dinner sales up 13%.
- Draft beer sales up 17%; built a new non-alcoholic beverage program; cut the void rate from 4.9% to 3.6% of sales.
- Created a custom application for the daily operations dashboard (sales and forecasts).

General Manager, Operations, Shack Shine

Surrey, BC · Jul 2024 – Jun 2025

- Live jobsite photos and direct customer messaging lifted reviews and satisfaction.
- Automated the path from ad click to booked job to invoice.
- Ran fleet operations across the Lower Mainland.

Restaurant Manager, Earls

Vancouver, BC · Jun 2022 – Jul 2024

- Introduced a combined accounting and inventory system that Earls adopted beyond his location; trained other locations on it.
- Led staff training and renovations.

Operations Manager, Paneless Windows

Edmonton · Apr 2019 – Jun 2022

- Ran high-risk height work with zero injuries.
- Delivered fall protection, boom lift and rope access training; ran safety audits.

Sales Consultant, Great West Chrysler

Edmonton · May 2018 – Apr 2019

- 3.3 cars a week, about \$10K a week in gross profit; Rookie of the Month.

EDUCATION

BA, Economics & Political Science · University of Alberta, 2018–2022

Macro modelling, central bank theory, Stata and Excel.

Athol Murray College of Notre Dame · 2015–2018

House Leader, hockey captain, honours.

CERTIFICATIONS & CREDENTIALS

EWP · MEWP · Fall Protection

Registered Apple Developer · Registered Google Play Developer

Full-stack web development (Codecademy) · Rust

SKILLS

Operations and budget · Revenue growth · Digital inventory · Team leadership and training · Data analysis (Stata, Excel, SQL) · P&L · Forecasting · CRM · Negotiation · Safety and compliance

AWARDS & VOLUNTEER

Heart of the Hound, Notre Dame; John Donnan leadership award

Remembrance Day speaker, Ottawa, 2017

Leukemia & Lymphoma Society, \$30K Machu Picchu trek

Ronald McDonald House, volunteer cook since 2008